

Restaurationsbetriebe Stockheim GmbH & Co.KG • Messe Düsseldorf / CCD
 Rottdamer Straße 144 • 40474 Düsseldorf • Tel + 49 (0) 211 45 49 00
 Fax + 49 (0) 211 45 49 045 • Sales@stockheim.de • www.stockheim.de

Restaurationsbetriebe Stockheim – located on the Düsseldorf Messe premises – offers full just-in-time service, with free delivery to all exhibition halls. Please note that order amounts under € 250.00 we only deliver against credit card payment. All prices are subject to value added tax at the prevailing rate. The general terms of business are available at www.standcatering.de or can be found attached to this form.

Congress: _____
 Exhibition hall: _____ Stand number: _____
 Company: _____
 Contact person on duty: _____
 Phone number of person on duty | Mobile: _____

Credit card type: _____
 Credit card number: _____ Expiry date: _____
 Card security code*: _____
 Card holder: _____

Company: _____
 Street: _____
 Postcode | Town/city: _____
 Contact person: _____
 Phone: _____ Fax: _____
 E mail: _____
 Place | Date: _____
 Delivery date: _____ Time: _____

*How to find the card security code: For security reasons it is necessary to supply the card security code. For VISA/MasterCard credit cards, this number can be found in the signature field on the back after the printed replica of the final four digits of the credit card number embossed on the front. The value is only printed and is not contained in the magnetic strip data. For AmericanExpress cards, the number is a four-digit value and can be found on the front of the card, halfway down the right-hand side.

Signature: _____

Please note that by signing you are initiating a contract on the basis of our current general terms of business. You furthermore confirm that you have read and understood these terms of business and consent to the invoice amount being debited from your account.

Order deadline: Wherever possible, food orders must be placed up to 14:00 clock for the following day.
 We accept all major credit and EC-cards. Please complete in full.

FOOD RANGE

| Open organic rolls with ^{a1,a2,a3,a4,k,g} | Batch Unit | € | Quantity |
|---|--------------|------|----------|
| min. order of 10 pieces 5 per item | | | |
| Fennel Salami ^{4,6} | pc | 2.40 | _____ |
| Fig-date cream ⁹ | pc | 1.70 | _____ |
| Herb cheese ⁹ | pc | 1.30 | _____ |
| Rosemary ham ^{4,6} with dried tomato ^{l,6,12} | pc | 1.60 | _____ |
| Swiss cheese ⁹ with radish | pc | 2.40 | _____ |
| Meat salad ^{9,j} ^{3,4,6} with chives | pc | 2.10 | _____ |

| Savoury cake ^{a1,g,c,l,6,12,4,6} with herb dip ^{c,f,g,j} | | | |
|--|----|------|-------|
| Goatcheese and tomato | pc | 1.25 | _____ |
| Bacon and olive | pc | 1.25 | _____ |
| Savoury cake ^{a1,g,c,l,6,12,4,6} with 3 dips | | | |
| Goatcheese and tomato | pc | 3.50 | _____ |
| Bacon and olive | pc | 3.50 | _____ |

Dips: Olive-walnut tapenade ^{h3,g}, Cream of sautéed artichoke ⁹ and mint, Aubergine with sesame and dried tomatoes ^{k,l} ^{6,12}

| Pastry ^{a1,g} Bavarian style | Batch Unit | € | Quantity |
|---------------------------------------|--------------|------|----------|
| min. order of 10 pieces 5 per item | | | |
| with brie ^{k,4} | pc | 1.70 | _____ |
| with turkey breast ^{k,4,6} | pc | 1.70 | _____ |
| with Italian ham ^{k,4,6} | pc | 1.70 | _____ |
| with smoked salmon ^{d,k} | pc | 3.30 | _____ |
| with Italian salami ^{k,4,6} | pc | 2.40 | _____ |

| Regional Snack | Batch Unit | € | Quantity |
|--|--------------|-------|----------|
| Rhenish Sushi of pumpernickel ^{a2,g} with brie ⁹ , | | | |
| liver sausage ^{4,7} , minced pork ^{l,j,4,5,6} , | | | |
| sausage spread and mixed pickles ^{4,6} | 10 pcs | 17.50 | _____ |

| Hot e.g. | Batch Unit | € | Quantity |
|--|--------------|-------|----------|
| min. order of 10 pieces 5 per item | | | |
| Pork Meatball ^{a,1,c,g,i,j} with bread ^{a1} and mustard ^j | pc | 2.80 | _____ |
| Mini-Bifteki stuffed with feta cheese ^{c,g,13} | pc | 0.75 | _____ |
| Skewer with breast of chicken ^{a1,f} | pc | 1.50 | _____ |
| Mini-Quiche ^{a1,c,g,i,d,3,4,5,6} | 10 pc | 27.00 | _____ |

| Sandwiches | Batch Unit | € | Quantity |
|--|--------------|------|----------|
| Min. order of 10 pieces 4 per item with | | | |
| Brie and cranberry ^{a1,a2,a3,a4,c,g,j,6} | pc | 5.50 | _____ |
| Humus Falafel ^{a1,a2,a3,a4,g,k,6,13} | pc | 5.50 | _____ |
| Ham and Gouda ^{a1,a2,a3,a4,c,g,l,j,4,6,13} | pc | 5.50 | _____ |
| Chicken Sweet Chili ^{a1,a2,a3,a4,c,g,i} ¹³ | pc | 5.50 | _____ |
| Tuna ^{a1,a2,a3,a4,c,d,g,i,j} ¹³ | pc | 5.50 | _____ |

| Cold e.g. | Batch Unit | € | Quantity |
|--|--------------|-------|----------|
| Small sweet croissants ^{c,a1,g,f,h1,h2,4} | 20 pcs | 22.50 | _____ |
| Small spicy croissants ^{c,a1,g,3,4,6,14} | 20 pcs | 22.50 | _____ |
| Bavarian Pretzel ^{a1} 160g | pc | 2.00 | _____ |

| Soup | Batch Unit | € | Quantity |
|--|--------------|-------|----------|
| min quantity 5 litres | | | |
| Goulash soup ^{a1,f,g} | litre | 17.50 | _____ |
| Fruity tomato soup ^{f,g} ^{3,5} with mango | litre | 18.50 | _____ |
| Vegetarian lentil soup ⁱ ^{4,6,14} with Humus | litre | 15.50 | _____ |

2017

Restaurationsbetriebe Stockheim – located on the Düsseldorf Messe premises – offers full just-in-time service, with free delivery to all exhibition halls. Please note that order amounts under € 250.00 we only deliver against credit card payment. All prices are subject to value added tax at the prevailing rate. The general terms of business are available at www.standcatering.de or can be found attached to this form.

Congress: _____
 Exhibition hall: _____ Stand number: _____
 Company: _____
 Contact person on duty: _____
 Phone number of person on duty | Mobile: _____

Credit card type: _____
 Credit card number: _____ Expiry date: _____
 Card security code*: _____
 Card holder: _____

Company: _____
 Street: _____
 Postcode | Town/city: _____
 Contact person: _____
 Phone: _____ Fax: _____
 E mail: _____
 Place | Date: _____
 Delivery date: _____ Time: _____

*How to find the card security code: For security reasons it is necessary to supply the card security code. For VISA/MasterCard credit cards, this number can be found in the signature field on the back after the printed replica of the final four digits of the credit card number embossed on the front. The value is only printed and is not contained in the magnetic strip data. For AmericanExpress cards, the number is a four-digit value and can be found on the front of the card, halfway down the right-hand side.

Signature: _____

Please note that by signing you are initiating a contract on the basis of our current general terms of business. You furthermore confirm that you have read and understood these terms of business and consent to the invoice amount being debited from your account.

Order deadline: Wherever possible, food orders must be placed up to 14:00 clock for the following day.
 We accept all major credit and EC-cards. Please complete in full.

FOOD RANGE

| Quick meal | Batch Unit | € | Quantity |
|---|--------------|-------|----------|
| Bockwurst sausage ^{4,5,6,14} with mustard ^j and bread ^{a1,g} | pc | 3.00 | _____ |
| Sausage with curry sauce ^j ^{5,6,14} and a baguette ^{a1,g} (min. quantity 5 litres) | litre | 15.50 | _____ |
| Chili con Carne ^{a1,f,g} (min. quantity 5 litres) | | 18.00 | _____ |

| Warm Snacks | Batch Unit | € | Quantity |
|--|--------------|------|----------|
| min. order of 10 pieces 5 per item | | | |
| Mini-Pizza with cheese, salami and ham ^{a1,f,j,g} ^{3,4,6,13} | pc | 1.25 | _____ |
| Mini-Tart Flambee with bacon ^{a1,f,g,4,6,13} | pc | 1.25 | _____ |
| Puff pastry stuffed with ham ^{a,c,g,i,4,6} | pc | 1.05 | _____ |
| Puff pastry stuffed with cheese ^{a1,c,g} ^{3,4} | pc | 1.05 | _____ |
| Puff pastry stuffed with salmon ^{a1,c,g,d} | pc | 1.05 | _____ |

| Wrap it | Batch Unit | € | Quantity |
|---|--------------|------|----------|
| 1/2 Tortilla filled with fresh lettuce 110g min. order of 10 per item | | | |
| Tomato-Mozzarella ^{a1,c,g,i} | pc | 4.50 | _____ |
| Tuna ^{a1,c,d,g,i,j} | pc | 4.50 | _____ |
| Sweet-Chilli Chicken ^{a1,c,g} | pc | 4.50 | _____ |
| Cream cheese ^{a1,c,g} | pc | 4.50 | _____ |

| French bread „Premium“ | Batch Unit | € | Quantity |
|--|--------------|-------|----------|
| Box of 20 canapés | | | |
| with smoked salmon and horseradish ^{a1,d,g,6,i} | | | |
| with smoked fillet of trout ^{a1,d,g} | | | |
| with Italian ham and melon ^{a1,g} | | | |
| with Italian Salami ^{a1,g,4,6} | | | |
| with brie ^{a1,g} | | | |
| with figg cream cheese ^{a1,g,i,j,3,6} | | | |
| with tomato and mozzarella ^{a1,g,h1} | Box | 49.00 | _____ |

| Fruits | Batch Unit | € | Quantity |
|----------------|--------------|-------|----------|
| Seasonal fruit | 1 kg | 8.90 | _____ |
| Fruit skewer | 10 pcs | 38.50 | _____ |

| Snacks & Co | Batch Unit | € | Quantity |
|--|--------------|-------|----------|
| Salty pastry ^{a1} ^{3,5} | 1 kg | 19,80 | _____ |
| Biscuits ^{a1,a3,c,f,g,h1,3,13,14} | 1 kg | 16.50 | _____ |

| Cake & Co | Batch Unit | € | Quantity |
|---|--------------|-------|----------|
| min. order of 5 per item | | | |
| Mini Cheese Cake on cinnamon crumble ^{a1,c,g,h1} | pc | 1.80 | _____ |
| Blueberry Muffin ^{a1,c,g} ¹³ | pc | 2.50 | _____ |
| Chocolate Muffin ^{a1,c,g} ¹³ | pc | 2.50 | _____ |
| Mini fruit tartelettes ^{a1,g,h1,f} | pc | 3.80 | _____ |
| Cake ^{c,a1,g,h1} | pc | 2.50 | _____ |
| Sweet mini Danish pastry ^{a1,c,f,g,h2} ^{4,13} | 20 pcs | 29.00 | _____ |

Allergen identification - explanation

a - cereals containing gluten, **b** - crustaceans and crustacean products, **c** - eggs and egg products, **d** - fish and fish products, **e** - peanuts and peanut products, **f** - soya beans and products thereof, **g** - milk and milk products, **h** - nuts, **i** - celery and celery products, **j** - mustard and mustard products, **k** - sesame and sesame products, **l** - sulphur dioxide (sulphite, SO2) **m** - lupin and lupin products, **n** - molluscs and products thereof

Gluten: **a1**=wheat **a2**=rye **a3**=barley **a4**=oat **a5**=spelt **a6**=kamut

Edible nut: **h1**= almond **h2**=hazelnut **h3**=walnut **h4**=cashew **h5**=pecan **h6**=brazil nut **h7**=pistachio **h8**=macadamia

Although we apply the greatest amount of care, please note that, owing to the manual production of our food, small traces of other allergens (not specified under the Regulation) may be contained within our food.

Additiv identification - explanation

1 - caffeine, **2** - quinine, **3** - with artificial colouring, **4** - with benzoic acid, **5** - with flavour enhancer, **6** - with antioxidant, **7** - with sweetener, **8** - blackened, **9** - contains phenylalanine source **10** - waxed, **11** - with fat icing, **12** - sulphured, **13** - with lactoprotein, with starch, with plant protein, **14** - with phosphate, **15** - with acidifier, **16** - with stabilizer

Restaurationsbetriebe Stockheim GmbH & Co.KG • Messe Düsseldorf / CCD
 Rottdamer Straße 144 • 40474 Düsseldorf • Tel + 49 (0) 211 45 49 00
 Fax + 49 (0) 211 45 49 045 • Sales@stockheim.de • www.stockheim.de

2017

Restaurationsbetriebe Stockheim – located on the Düsseldorf Messe premises – offers full just-in-time service, with free delivery to all exhibition halls. Please note that order amounts under € 250.00 we only deliver against credit card payment. All prices are subject to value added tax at the prevailing rate. The general terms of business are available at www.standcatering.de or can be found attached to this form.

Congress: _____
 Exhibition hall: _____ Stand number: _____
 Company: _____
 Contact person on duty: _____
 Phone number of person on duty | Mobile: _____

Credit card type: _____
 Credit card number: _____ Expiry date: _____
 Card security code*: _____
 Card holder: _____

Company: _____
 Street: _____
 Postcode | Town/city: _____
 Contact person: _____
 Phone: _____ Fax: _____
 E mail: _____
 Place | Date: _____
 Delivery date: _____ Time: _____

*How to find the card security code: For security reasons it is necessary to supply the card security code. For VISA/MasterCard credit cards, this number can be found in the signature field on the back after the printed replica of the final four digits of the credit card number embossed on the front. The value is only printed and is not contained in the magnetic strip data. For AmericanExpress cards, the number is a four-digit value and can be found on the front of the card, halfway down the right-hand side.

Signature: _____

Please note that by signing you are initiating a contract on the basis of our current general terms of business. You furthermore confirm that you have read and understood these terms of business and consent to the invoice amount being debited from your account.

Order deadline: Wherever possible, food orders must be placed up to 14:00 clock for the following day.
 We accept all major credit and EC-cards. Please complete in full.

BEVERAGE

| Non-alcoholic drinks | Batch Unit | € | Quantity |
|--------------------------------|--------------|-------|----------|
| Stockheim Spring water, still | 12 x 1,0 l | 16.80 | _____ |
| Stockheim Spring water, medium | 12 x 1,0 l | 16.80 | _____ |
| Coke ^{1,3,15} | 12 x 1,0 l | 24.00 | _____ |
| Diet Coke ^{1,3,7,15} | 12 x 1,0 l | 24.00 | _____ |
| Stockheim Apple spritzer | 12 x 1,0 l | 24.00 | _____ |
| Orange juice | 6 x 1,0 l | 18.00 | _____ |
| Apple juice | 6 x 1,0 l | 15.00 | _____ |

| Alcoholic drinks | Batch Unit | € | Quantity |
|---------------------------|--------------|-------|----------|
| Warsteiner | 24 x 0,33 l | 43.20 | _____ |
| Frankenheim Alt dark beer | 24 x 0,33 l | 43.20 | _____ |
| House sparkling wine | 0,75 l | 15.00 | _____ |
| Prosecco | 0,75 l | 15.00 | _____ |
| White wine | 0,75 l | 15.00 | _____ |
| Red wine | 0,75 l | 16.00 | _____ |

| Coffee and tea | Batch Unit | € | Quantity |
|---|--------------|-------|----------|
| Stockheim coffee, espresso beans ¹ | 1 kg | 27.00 | _____ |
| Stockheim coffee, ground ¹ | 1 kg | 27.00 | _____ |
| Stockheim coffee ¹ | 1,0 l | 8.00 | _____ |
| Tea selection | 25 bags | 8.00 | _____ |
| Fresh milk ⁹ | 1,0 l | 2.50 | _____ |
| Milk, portioned ⁹ | 240 units | 21.00 | _____ |
| Sugar, portioned | 250 units | 12.00 | _____ |

Please send me an individual quotation for:

Serving staff _____ persons _____

Stand party _____ persons _____

Crew catering _____ persons _____

Customer hospitality _____ persons _____

Cocktail bar design _____ persons _____

Additional information:

How to do: send your order to Stockheim.

1. Complete this PDF order form in full.
2. Click the button "SAVE MY ORDER" and follow the instructions.
3. Send us your order form.

SAVE MY ORDER

2017

Restaurationsbetriebe Stockheim – located on the Düsseldorf Messe premises – offers full just-in-time service, with free delivery to all exhibition halls. Please note that order amounts under € 250.00 we only deliver against credit card payment. All prices are subject to value added tax at the prevailing rate. The general terms of business are available at www.standcatering.de or can be found attached to this form.

Congress: _____
 Exhibition hall: _____ Stand number: _____
 Company: _____
 Contact person on duty: _____
 Phone number of person on duty | Mobile: _____

Credit card type: _____
 Credit card number: _____ Expiry date: _____
 Card security code*: _____
 Card holder: _____

Company: _____
 Street: _____
 Postcode | Town/city: _____
 Contact person: _____
 Phone: _____ Fax: _____
 E mail: _____
 Place | Date: _____
 Delivery date: _____ Time: _____

*How to find the card security code: For security reasons it is necessary to supply the card security code. For VISA/MasterCard credit cards, this number can be found in the signature field on the back after the printed replica of the final four digits of the credit card number embossed on the front. The value is only printed and is not contained in the magnetic strip data. For AmericanExpress cards, the number is a four-digit value and can be found on the front of the card, halfway down the right-hand side.

Signature: _____

Please note that by signing you are initiating a contract on the basis of our current general terms of business. You furthermore confirm that you have read and understood these terms of business and consent to the invoice amount being debited from your account.

Order deadline: Wherever possible, food orders must be placed up to 14:00 clock for the following day.
 We accept all major credit and EC-cards. Please complete in full.

EQUIPMENT

| Tableware | Batch Unit | € | Quantity | Table cloths | Batch Unit | € | Quantity |
|------------------------------------|---------------------|----------|-----------------|---|---------------------|----------|-----------------|
| Plate, large (ø 26 cm) | pc | 0,60 | _____ | Table cloths, white, on load 1,30x 1,30 m | pc | 4,00 | _____ |
| Plate, small (ø 20 cm) | pc | 0,60 | _____ | Table cloths, white, on load 1,30x 1,90 m | pc | 4,50 | _____ |
| Plate, small (ø 16 cm) | pc | 0,60 | _____ | Table cloths, white, on load 1,30x 2,80 m | pc | 7,00 | _____ |
| Coffee set, incl. spoon | pc | 0,90 | _____ | Cloth napkins | pc | 1,00 | _____ |
| Espresso set, incl. spoon | pc | 0,90 | _____ | | | | |
| Latte Macchiato glass, incl. spoon | pc | 0,90 | _____ | Electronic equipment | Batch Unit | € | Quantity |
| Soup bowl set, incl. spoon | pc | 1,00 | _____ | Beer pump, incl. CO2 10 kg | pc | 120,00* | _____ |
| | | | | Soda foundation, with 4 taps | | | |
| Cutlery | Batch Unit | € | Quantity | incl. CO2 10 kg | pc | 120,00* | _____ |
| Knife | pc | 0,60 | _____ | Coffee machine (3 days) | pc | 450,00* | _____ |
| Fork | pc | 0,60 | _____ | | | | |
| Soup spoon | pc | 0,60 | _____ | Miscellaneous | Batch Unit | € | Quantity |
| Coffee spoon | pc | 0,60 | _____ | Corkscrew | pc | 3,50 | _____ |
| Pastry fork | pc | 0,60 | _____ | Dish towels, on load | pc | 1,50 | _____ |
| | | | | Kitchen roll | 2 pcs | 2,80 | _____ |
| Glasses | Batch Unit | € | Quantity | Bin liner | Rolle | 5,00 | _____ |
| Water glass (0,2 l) | pc | 0,60 | _____ | Water cooler, per day | pc | 75,00 | _____ |
| Champagne glass (0,1 l) | pc | 0,60 | _____ | Water gallon 18,9 l | pc | 19,00* | _____ |
| Wine glass (0,2 l) | pc | 0,60 | _____ | Thermos flask (1,0 l) | pc | 8,00 | _____ |
| Beer glass (0,2 l) | pc | 0,60 | _____ | Jug (1,0 l) | pc | 3,00 | _____ |
| | | | | Champagne cooler | pc | 3,00 | _____ |
| Disposable equipment | Batch Unit | € | Quantity | | | | |
| Disposable glasses (0,2 l) | 100 pcs | 9,50 | _____ | | | | |
| Coffee to Go cup, without lid | 80 pcs | 9,60 | _____ | | | | |
| Coffee spoon, plastic | 20 pcs | 2,50 | _____ | | | | |
| Disposable napkins | 300 pcs | 13,50 | _____ | | | | |

Damaged or last inventory items or damaged consumers goods will be charged for at replacement cost. All prices exclude statutory VAT. Dishes and draught equipment can only be ordered in conjunction with food and drinks.

A. General Provisions

I. Subject matter of the Contract, Conclusion of the Contract, Amendments

1. These Terms and Conditions of Business shall apply to all services mentioned in the contract.
2. An effective contract shall come into being only if we submit or confirm our offer in text form, and the customer accepts the offer likewise in text form within the period mentioned therein. Contract amendments shall also only be effective if they are confirmed by us in text form.
3. Only our executive directors and fully authorised officers shall be entitled to conclude contracts and agree upon provisions that deviate from these Terms and Conditions of Business; our holders of commercial power of attorney who sign by proxy shall also be entitled to agree upon contract amendments.

II. Prices and Taxes, Terms of Payment

1. Value-added tax at the rate set by law shall be added to the agreed prices and to the advance payments mentioned below.
2. The customer shall, as an event organiser and tax debtor, bear all other levies arising in connection with an event, for example the entertainment tax.
3. Our invoices shall fall due once the customer receives them. Deductions shall be impermissible.
4. We shall be entitled to demand that an advance payment of up to 50 % of the calculated costs mentioned in the contract be made upon the conclusion of the contract and a further 25 % be made by the 10th business day before the event. In the event of circumstances indicating that our claims are at risk, we shall be entitled to demand an advance payment of the full costs calculated or the provision of collateral equal to this sum.
5. The customer shall be entitled to set off with counterclaims only if these are undisputed, have been acknowledged by us in text form or have been determined on a final and nonappealable basis. The customer shall be entitled to exercise a right of retention only if its counterclaim is based on the same contractual relationship, and we own the item retained.

III. Rescission, Cancellation, Change of the Number of Participants

1. We shall be entitled to rescind the contract, if
 - a) the customer defaults on advance payments or on the provision of collateral that we demand under Section II. 4.,
 - b) or we have justified reason to assume that the event could jeopardise the smooth running of our company's business, our company's security or our company's public reputation, except where this is imputable to us.
 In the event of rescission, we shall be entitled to demand lump-sum damages for the loss incurred upon us, but at least 25 % of the calculated costs mentioned in the contract.
2. The customer shall be entitled to cancel the contract free of charge only if it is entitled to a right of rescission. In the event of other cancellation, we shall be entitled to demand compensation for the loss incurred upon us, but at least lump-sum damages in accordance with the following scale:
 - a) 35 % of the calculated costs mentioned in the contract in the event of cancellation no later than thirty days before the agreed date of service,
 - b) 70 % in the event of cancellation no later than five days before this date,
 - c) 90 % in the event of cancellation at a later point in time.
3. The customer shall remain entitled to prove to us that the loss incurred upon us is lower than the lump-sum damages demanded in the event of rescission and cancellation.
4. If the number of participants changes (falls or increases), the prices for our services and the costs calculated shall be adjusted. In this respect, the changes to the scope and nature of our services that are necessary owing to the new number of participants shall be taken into account. If the number of participants is reduced, however, we may demand a minimum payment in accordance with the following scale:
 - a) 80 % of the calculated costs mentioned in the contract in the event of a reduction no later than thirty days before the agreed date of service,
 - b) 90 % in the event of a reduction no later than five days before this date,
 - c) 100 % in the event of a reduction at a later point in time.
5. The date when we receive the customer's declarations in text form shall be decisive for compliance with the time limits mentioned in Section IV. 2 and Section IV. 4.

IV. Set dates

If the agreed start or finish times are deferred at the customer's request, we shall be entitled to invoice the extra costs arising as a result thereof.

V. Warranty

1. Only the descriptions given in the contract shall be decisive for the quality of our services. The details provided in the contract shall be guarantees of quality only if they are expressly referred to as such therein.
2. The goods delivered by us shall be produced in accordance with the HACCP (Hazard Analysis and Critical Control Points) concept.
3. The customer shall give prompt detailed notification in text form of any obvious defects. Otherwise our service shall be deemed to conform to the contract in this respect.
4. Defect-related claims shall become statute-barred 12 months after our service.

VI. Liability

1. We shall not be liable for changes to our services insofar as these changes have been brought about by external factors beyond our influence (environmental influences, technical conditions outside of our premises, or equipment and software etc. brought along by the customer for the event). Nor shall we be liable for disruptions to service due to force majeure, such as strike, natural disasters or acts of violence or due to other reasons not imputable to us. In these cases, the customer shall be entitled to rescind the contract only if the prerequisites for frustration of the contract under Section 313 BGB [German Civil Code] are met. Further claims of the customer, in particular to compensation for expenditure or loss, shall not exist in these cases. In all other respects, we shall be liable for nonconforming services in accordance with the statutory provisions. In the case of ordinary negligence, however, we shall be liable only for compensation for the foreseeable loss typical of this type of contract, except in cases where a breach of duty has caused mortal injury, bodily harm or health damage. Claims under the Produkthaftungsgesetz [Product Liability Act] shall not be limited.
2. Insofar as our liability is excluded or limited, this shall also apply to the personal liability of our authorised agents.

VII. Third-party Services

If we act as an intermediary for services of third parties (artists etc.), we shall be liable only for the careful selection of those third parties.

VIII. Third-party Property Rights, Permits

1. The customer shall ensure that no third-party property rights, in particular copyrights, are infringed. It shall also obtain any and all necessary official permits.
2. The customer shall indemnify us against liability, if third parties bring a claim against us on account of any infringement of property rights by the customer or by government agencies on account of lacking permits.
3. We shall be entitled to refuse to render our services until the necessary third-party declarations or the necessary official permits have been received. The customer's duty to pay the agreed prices shall remain unaffected hereby.

IX. Data Processing

The customer is in agreement that we shall electronically process and use data made available to us in connection with the rendering of the services.

X. Miscellaneous

1. German law shall apply.
2. If the customer is a merchant, a legal entity under public law or a special fund under public law, Düsseldorf shall be the place of jurisdiction for all disputes arising from or in connection with the contract concluded. We shall be entitled to also bring an action against the customer at its place of general jurisdiction.
3. If any of these terms and conditions or any individual provisions in the contract are ineffective, this shall not affect the effectiveness of the other provisions. The same shall apply in the event of an omission. Any ineffective provision is to be replaced by, or any omission is to be filled by, an effective provision that most closely fulfils the commercial purpose of the provision to be replaced.

B. Special Agreements on Events in our Premises

I. Change, Usage

1. Any change of venue and any other substantive effect or effect on accessories, as well as any use beyond the use contractually agreed upon with us shall require our prior consent in text form.
2. The customer shall be solely responsible for the use of the technical equipment and software brought along by it.

II. Putting Up Material, Promotional Use

1. We may prohibit the customer from putting up decorations or event material of any kind, if these do not conform to the statutory or official provisions governing the use of our premises or, provided that we have given the customer prior notification hereof, to the contractual provisions between us and our landlords or lessors. The customer shall be entitled to assert rights on the basis of this prohibition only if we had assured the customer beforehand in text form that this material is usable.
2. Any use of our premises for advertising purposes, as well as the affixing of any form of advertising material shall require our prior consent in text form.

III. The Customer's Liability

1. The customer shall be liable for any damage to or improper handling of our property or our premises, even if this is caused by third parties during its event.
2. Furthermore, the customer shall be liable for any damage caused to our premises, our technical facilities or our fixtures and fittings as a result of the event, and shall indemnify us against all third-party claims based on such damage.
3. On request, the customer shall submit proof that adequate liability insurance has been taken out, or provide adequate collateral.